



We're looking for a
LEAD UX (UI) DESIGNER (m/f/d)
to support our Team in Bangkok

About Neos

Neos is a Cloud-, Infrastructure- and Service Provider, specialised in building customised Digital Platforms across all industries. We offer a full range of solutions around Big Data, DevOps and Software Defined Data Centers, including Infrastructure and Application Management, Cloud Infrastructure Enablement and application development platforms.

Principal Tasks

We are looking for a Senior UX Designer to design software and platforms that meet our customers' needs. You will combine interfaces and workflows to enhance user experience. In this role, you should be an analytical and creative designer who is able to grasp user needs and solve problems. A strong portfolio of successful UX and other technical projects is essential. Ultimately, you will make our solutions more user-friendly and intuitive to attract and retain customers.

You are a combination of UX design expert, so shaping and executing the solution. At the same time, you are confident in supporting the sales cycle with direct customer consultancy on the UX design component of solutions as well as driving the execution during the delivery phase in which you take product ownership and manage the project by a successful collaboration with developers and all involved stakeholders.

As the Lead UX Designer, you will help hiring the right members for your team in order to deliver the UX components successfully.

- Understand product specifications and user psychology
- Conduct user research, concept and usability testing and gather feedback
- Find creative ways to solve UX problems (e.g. usability, findability)
- Create personas through user research and data
- Define the right interaction model and evaluate its success
- Develop domain designs, wireframes, prototypes and task flows based on user needs
- Collaborate with Designers and Developers to create intuitive, user-friendly software and to implement attractive designs
- Keep abreast of competitor products and industry trends

Your Profile

You are a Senior UX Designer and have experience in customer facing roles as well as successful hiring and leading of a small to mid-size UX Design team.

- BSc in Design, Computer Science, Engineering or equivalent experience in the related field
- 5+ years of proven experience as a UX Designer

- Strong portfolio of design projects
- Analytical mind with a business acumen
- Understanding of business metrics and the ability to translate company goals and objectives into digital experiences
- Problem solving aptitude
- A user-centric mindset with attention to detail
- Familiarity with Design Thinking, interaction design and information architecture
- Proficient in design software (e.g. UXPin, Balsamiq)
- Knowledge of HTML/CSS; JavaScript is a plus
- Background in leadership, hiring, project management and research is an advantage
- Great collaboration and teamwork skills
- Excellent communication and presentation skills in Thai & English (oral & written), Japanese is a plus

What we offer

The greatest in Neos are our people!

Imagine an exciting and stimulating position in a dynamic and multi-cultural environment of IT experts. You will have the opportunity to develop yourself and your career, to work in multiple areas in a fun, relaxed and professional environment. You will also have the opportunity to be innovative and think 'outside of the box'. We see ourselves as a family who helps each other and develops further together. In addition you will profit from the following benefits.



Modern tech stack & projects



International environment & flat hierarchies



Family friendly flexible work hours



Work-life balance (home & remote office)



Competitive Salaries



Training & development



Company assets (Phone, PC, etc...)



Fun, Events & Beer O'Clock



Darts & Kicker



Train station nearby & free parking spaces



Food & drinks



Medical insurance & Company pension scheme

*Benefits may differ for each location

Neos is an equal opportunity workplace and especially proud of the multi-cultural working environment. We are committed to equal employment opportunity regardless of colour, ancestry, religion, sex, national origin, sexual orientation, age, citizenship, marital status, disability or gender identity. If you have a disability or special need that requires accommodation, please let us know.

If you'd like to join us, please send your application via e-mail to Julia Häge!



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Here you can find more info about the work life at Neos:
neosit.com/th/career.html